Efficiency & Timeliness of SPS Institutional Member Programs

Track provider FTEs: 44
Track patient volume: 37
Track delays: 14
Track provider time used/time available: 9

Efficiency Measures Tracked of 52 programs

26 track average wait time for scheduled procedures
26 track no-show rates
19 track scheduled with/"did without" rates
17 track cancellation rates

Average Wait Time to Schedule a Sedated Procedure:
- >2 weeks: 38%
- 2d-2 weeks: 42%
- <2 days: 21%

No Show Rates:
- <5%: 17%
- 5-15%: 35%
- >15%: 48%

Scheduled With/"Did Without" Sedation:
- <15%: 28%
- 5-15%: 28%
- >15%: 44%

Cancellation Rates:
- NPO 0.5-25%
- Scheduling error 1%
- Illness 0.6-25%
- Insurance issues 1%

Timeliness of 50 Programs
- Track On-Time Start: 24
- Track Length of Stay: 18
- Track Outpatient Arrival to Test Start: 20
- Track Inpatient Order to Test Start: 5

Provider Utilization
- Use of Advanced Practice Providers: 54% Yes, 46% No
- Average Provider FTE by Annual Patient Volume:
  - 600: 1
  - 1200: 2.2
  - 2400: 4
  - 3600: 4.7
  - >3600: 12.8