

EFFICIENCY & TIMELINESS of SPS Institutional Member Programs

Efficiency Measures Tracked of 52 programs

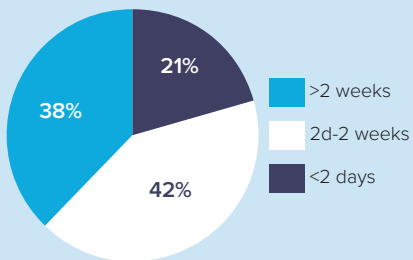


26 track average wait time for scheduled procedures

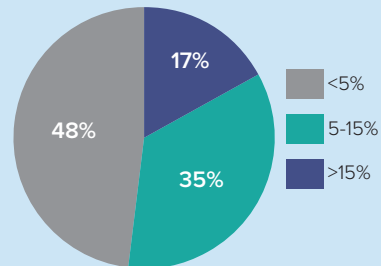
26 track no-show rates

19 track scheduled with/"did without" rates

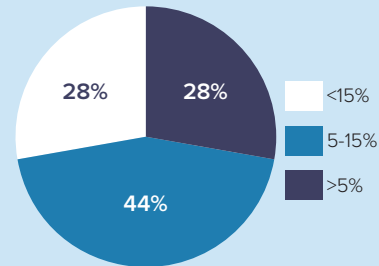
17 track cancellation rates



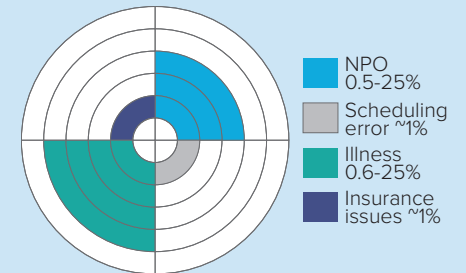
Average Wait Time to Schedule a Sedated Procedure



No Show Rates



Scheduled With/"Did Without" Sedation



Cancellation Rates

Timeliness of 50 Programs



Track On-Time Start

Track Length of Stay

Track Outpatient Arrival to Test Start

Track Inpatient Order to Test Start

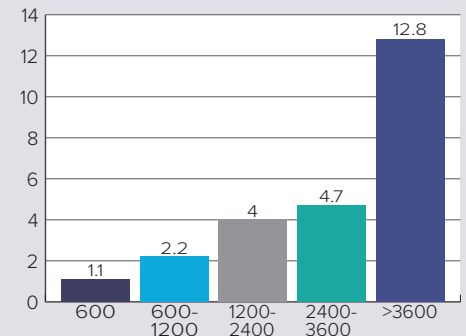
Provider Utilization



54%
Yes

46%
No

Use of Advanced Practice Providers



Average Provider FTE by Annual Patient Volume